



# GLPI WRAPPED

## ANNUAL REPORT

NEW RELEASES,  
PLUGINS, EVENTS,  
FEATURES AND MORE!

**As we bring another  
exciting year to a close,  
let's take a moment to  
reflect on all we've  
accomplished together  
in the ever-evolving  
world of GLPI**  
(Gestionnaire Libre de  
Parc Informatique).

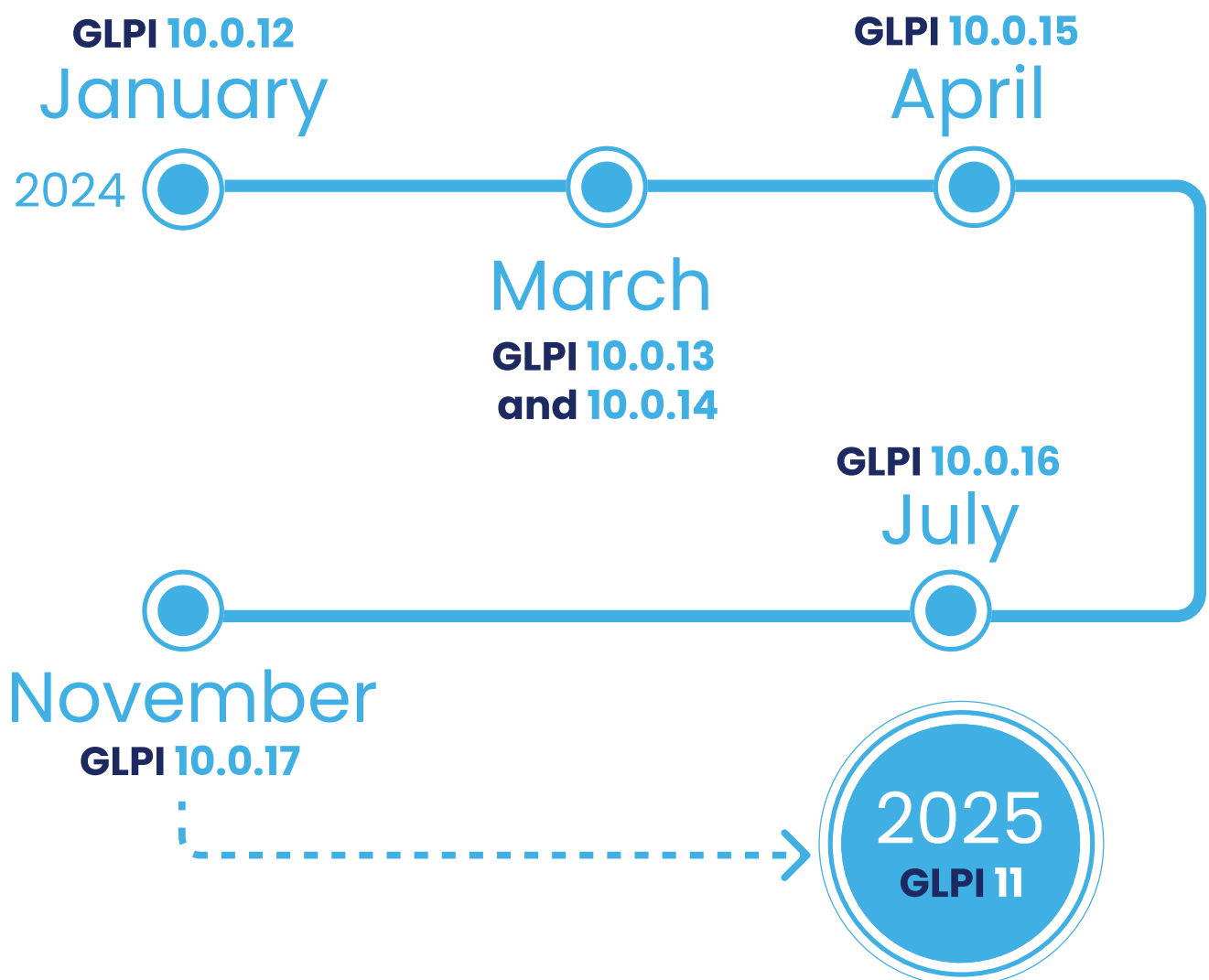




## 2. GLPI News

# GLPI Releases

The year 2024 marked a period of significant progress and unwavering dedication. Our development team demonstrated exceptional commitment and effort, successfully releasing multiple versions throughout the year. This included the delivery of six updates focused on bug fixes and enhanced security, underscoring our ongoing commitment to quality and reliability.



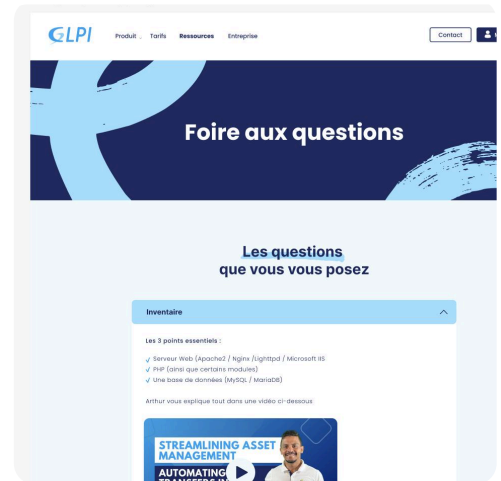
# New version of the FAQ

2024 wasn't just about improving the software; we also focused on improving the overall user experience. One of the year's standout initiatives was the launch of our dedicated FAQ page, available in both English and French:

[faq.teclib.com](https://faq.teclib.com)

The FAQ page is continuously updated based on user feedback, ensuring it remains a reliable and evolving knowledge base.

**Interesting Fact:** Since its launch, the FAQ page has proven invaluable, assisting thousands of users in resolving their queries and significantly saving time for IT teams across the globe.



# Exciting New Plugins Launched in 2024!

## A. Centreon Plugin

### Functionality Overview

Seamlessly control the Centreon application from the GLPI interface using its API.

### Key Features

Displays host information and service statuses directly on matching computers in GLPI. Also, provides a timeline of events and allows actions such as:

- **Forcing updates**
- **Setting downtimes**
- **Recognizing alerts**

### Availability

Free for all GLPI Network Cloud customers. Accessible on a registered marketplace and GitHub:

[GitHub Repository](#)



## 2. GLPI News

### B. GLPI-AI Plugin

#### Functionality Overview

Integrates AI to summarize ticket timeline items using the OpenAI API.

#### Key Features

Reduces manual effort by providing concise, AI-generated summaries for ticket timelines.

#### Availability

Available to GLPI Network subscription users (Basic, Standard, Advanced).

Requires PHP version 8.1 or higher.

Explore and download here: [🔗 GLPI-AI Plugin](#)

## New GLPI Agent versions

This year, the GLPI Agent experienced substantial advancements, with six new versions released between March and September. Each update brought key improvements in performance, compatibility, and features, ensuring a seamless and efficient experience for IT teams around the world.



**March**  
**GLPI 1.7.2**



**April**  
**GLPI 1.7.3**



**May**  
**GLPI Agent 1.8**

A major step forward, introducing faster inventory processing and expanded device support.



**June**  
**GLPI Agent 1.9**

Added advanced compatibility with third-party tools and improved security measures.



**July**  
**GLPI Agent 1.10**

Focused on performance upgrades for large-scale environments.



**September**  
**GLPI Agent 1.11**

The latest and most refined version, featuring enhanced reporting capabilities and bug fixes.

# Official GLPI trainings

This year, we proudly conducted 5 training sessions in Paris, sharing and expanding GLPI knowledge with our incredible community. From hands-on, in-person sessions in Paris and to interactive online workshops, we empowered lots of french speaking participants to enhance their expertise and make the most of GLPI.



**Together, we're building a stronger, more knowledgeable GLPI community!**

## 2024 Success Stories

We've been equally committed to highlighting the success of our clients. In collaboration with Obeevi, we recorded several client success stories—including interviews with key figures like Thierry Dupuy—showcasing how our solutions are transforming businesses. These videos are not only testimonials but also real-life case studies that demonstrate the tangible impact of our products.

You can watch it [here](#)

## GLPI Cloud Expands to the United States: new servers

We're thrilled to announce that GLPI Cloud is now available on servers located in the United States, with hosting options on both the East Coast and West Coast, powered by our trusted provider, OVH Cloud.

### Why This Matters to You

- **Faster Speeds:** Hosting in the same region means significantly reduced latency, ensuring optimal performance and a smoother user experience.
- **Local Compliance:** Fully compliant with U.S. regulations, including the Patriot Act, making it an ideal choice for organizations with specific legal requirements.
- **Tailored Solutions:** Designed to meet the needs of high-risk or sensitive sectors, such as government administrations and other regulated industries.

## 2. GLPI News

This expansion is just the beginning! Based on demand, we plan to roll out additional servers in new regions, including South America and Asia, to provide even more flexibility and localized support for our global community.

 **Enhance your GLPI Cloud experience today by selecting the region that best fits your needs!**

## Exciting news: A fresh new look for GLPI!

We're thrilled to unveil our new branding, which you've probably already noticed across all our social media platforms! This modern and dynamic design reflects our evolution and commitment to innovation.

But that's not all—our brand-new website is coming in 2025, bringing this fresh look to life with an enhanced user experience. Stay tuned for more updates, and thank you for being part of the GLPI community!

 **Your feedback inspires our transformation.**  
**Let us know what you think of our new look!**

## Key statistics for 2024

# 432K

Number of GLPI downloads in 2024

## GLPI growth worldwide

Today, we are: **74 partners**



## New GLPI Platinum partner: Infotel

This year a new platinum partner joined us: Infotel from France.

GLPI Expert Company since 2006, Infotel has a savoir-faire on all phases of a project. They provide IT system audits, consulting and expertise, setup and integration of software and solutions. Infotel also offers specific plugin development, training and technical support.

Website: <https://bit.ly/3Y7SELW>

#### 4. Teclib' Team: Celebrations, Recruitment, and Environmental Commitment

## Teclib' Day 2024: Celebrating 15 Years of Teclib'

Every year, we gather from across the globe to celebrate the iconic Teclib' Day, a special event where we discuss Teclib's progress, future plans, and, of course, enjoy time together. This year's celebration took place on Thursday, June 13, at Tronchay Farm in Courville-sur-Eure, also known for producing the famous Schorle du Beaulieu.



We marked a major milestone, celebrating Teclib's 15th anniversary! 🎉🥳 It was a memorable day filled with professional insights, team activities, and a strong sense of community.

Link: [🔗 Teclib' Day 2024 Company Event](#)

Video link: [🔗 Teclib' Celebrated Its 15th Anniversary](#)

## New Arrivals at Teclib': our family keeps growing

In 2024, Teclib' welcomed four talented individuals to its growing team.

Laurent and Nicolas joined as Channel Managers in France and Brazil, bringing their expertise to strengthen our partnerships. Laura joined the team as a web and software developer and Mariia as SEO Manager, improving our online visibility.



## 4. Teclib' Team: Celebrations, Recruitment, and Environmental Commitment

Together, they represent the dynamism and diversity that drive Teclib's success. Welcome to the team! 🎉



Laurent



Nicolas



Laura



Mariia

## Teclib' on Welcome to the Jungle: showcasing our opportunities

We're excited to announce that Teclib' is now featured on Welcome to the Jungle! This platform allows us to showcase our values, culture, and career opportunities to a broader audience. Whether you're looking for your next challenge or simply curious about what makes Teclib' unique, our profile offers insights into our dynamic work environment and commitment to innovation. Explore our page and join us on this exciting journey!

If you want to apply, click here: [📧 jobs@teclib.com](mailto:jobs@teclib.com)

Link: [📧 https://www.welcometothejungle.com/fr/companies/teclib](https://www.welcometothejungle.com/fr/companies/teclib)

## The IEN Project: Evaluating the environmental performance of digital technology

Teclib' is proud to be part of the IEN (Environmental Impact of Digital Technologies) project, a groundbreaking initiative aimed at creating standardized tools for evaluating the environmental impacts of digital systems. Launched in January 2024, the project focuses on assessing the environmental footprint of digital technologies across their entire lifecycle, from servers and infrastructure to software and services. By providing transparent evaluation methods, the project supports organizations in making informed decisions about sustainable digital practices.

## 4. Teclib' Team: Celebrations, Recruitment, and Environmental Commitment

Teclib' contributes its expertise in open-source solutions and digital sobriety, collaborating with partners such as Airbus Protect and Total Energies. The project focuses not only on developing assessment tools but also on creating a shared diagnostic guide to raise awareness of the environmental impact of digital systems. The goal is to support industries, local authorities, and digital service providers in making eco-friendly decisions.

Through the IEN project, Teclib' reinforces its commitment to sustainability and environmental responsibility, helping shape a greener digital future.

Link: <https://glpi-project.org/ien-project-and-teclib/>

## eXo Platform Partnership with Teclib'

Paris, December 10, 2024 – eXo Platform, the leading provider of open-source intranet and digital workplace solutions, and Teclib, provider of GLPI, the leading open-source IT service and support management solution, announce a strategic partnership. The collaboration aims to enable the native integration of GLPI into the eXo Platform digital workplace through a dedicated connector, providing full management of IT services and support directly within the eXo environment.

This collaboration addresses the growing needs of organizations to centralize their tools while reducing costs associated with proprietary licenses. Thanks to this connector, users can track the status of their requests (status, comments) and open the GLPI tickets in a single click, without leaving their work environment, thus reinforcing the efficiency and smoothness of internal processes.

Learn more: <https://glpi-project.org/exo-platform-and-teclib-partnership/>



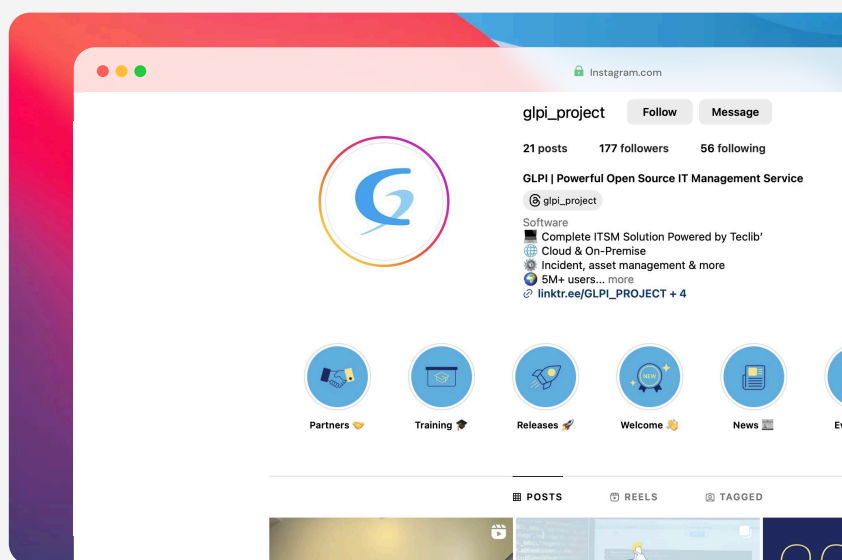
## 5. Social Media & YouTube: Content, and Engagement

### New on Social Media: Instagram & Linktree Updates

GLPI is enhancing its social media presence! We're excited to announce the launch of our official [Instagram page](#), where you can find the latest updates, tips, and GLPI community highlights.

Additionally, we've streamlined access to all our resources with the introduction of [Linktree](#), a one-stop hub for everything GLPI, from tutorials to news and much more.

Stay connected and engaged with us across these platforms!



### Top YouTube Videos: Long and Short

Check out our most viewed videos on YouTube, showcasing the best of GLPI in both long and short formats. From in-depth tutorials to quick tips, we've got something for everyone! Don't miss out on these insightful videos—subscribe now and stay up-to-date with our latest content.

This year, our channel has seen impressive growth: **+75% in views, reaching 157.2K viewers**, and a **+154% increase in subscribers**, with **818 new members joining us!**





## 5. Social Media & YouTube: Content, and Engagement

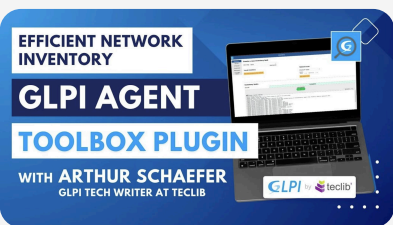
We're incredibly grateful for this support.

Thank you to everyone, and let's continue this exciting journey together!

### Top 3 Long videos:

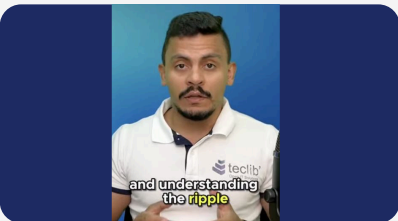
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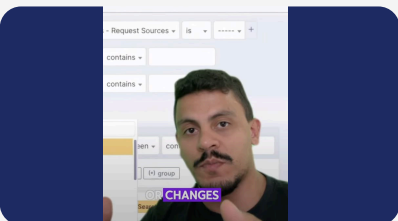
**How to Install GLPI on Ubuntu?**  
📺 20,305 views  
[Watch it here](#)
- 

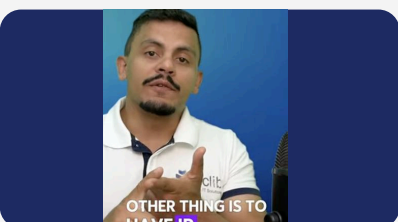
**Remote Inventory on GLPI Inventory**  
📺 19,000 views  
[Watch it here](#)
- 

**Unlocking Efficient Network Inventory Management with the GLPI Agent Toolbox Plugin**  
📺 17,446 views  
[Watch it here](#)

### Top 3 Short videos:

- 

**GLPI: Amplifying Impact Analysis**  
[Watch it here](#)
- 

**Dive into GLPI Saved Searches | GLPI Quick Tips**  
[Watch it here](#)
- 

**3 tips to manage your assets on GLPI - ITSM Gems**  
[Watch it here](#)

## 5. Social Media & YouTube: Content, and Engagement

Stay tuned for more useful content and tutorials! Don't forget to subscribe to our channel and interact with us by liking, commenting, and sharing your thoughts. Let's keep growing together! <https://www.youtube.com/@glpi-network>

### Watch our channel introduction video to discover what we're all about!

Discover what makes our channel special with our introduction video! From insightful tutorials to engaging content about GLPI, this video offers a quick overview of what we do and how we can support your IT management needs. It's the perfect starting point for anyone looking to join our growing community.

Video link: [https://www.youtube.com/watch?v=ZNVft\\_\\_7LVs](https://www.youtube.com/watch?v=ZNVft__7LVs)



## 6. Events

# Worldwide events





## 7. Looking Ahead: Teclib's Vision for GLPI in 2025

As we move into 2025, Teclib' is committed to driving innovation and enhancing GLPI to meet the changing needs of IT management. From introducing new features to expanding integrations, we aim to make GLPI an even more powerful tool for organizations worldwide. Stay tuned for exciting developments and updates that will continue to shape the future of IT asset management, making it smarter, more efficient, and more accessible than ever before!

## GLPI 11 Release: Coming Soon!

Get ready for GLPI 11! While it's not released yet, we're working hard on this next major version, packed with new features and enhancements to make IT asset management even more powerful. With improvements in performance, integration, and user experience, GLPI 11 will bring a new level of efficiency and usability. Stay tuned for the official launch and detailed updates—this is an exciting milestone for the GLPI community!

 **Stay connected on our social media and our Newsletter to be informed of its release!**

 [https://linktr.ee/GLPI\\_PROJECT](https://linktr.ee/GLPI_PROJECT)

## GLPI New website

We are thrilled to announce that a brand-new GLPI website is on the way! Expected to launch in 2025, this new website will offer an updated design, improved user experience, and easier navigation for all GLPI users, partners, and visitors. Stay tuned for the official launch as we continue to enhance the way you explore and interact with GLPI online!




## 7. Looking Ahead: Teclib's Vision for GLPI in 2025

# Develop our presence in the American market

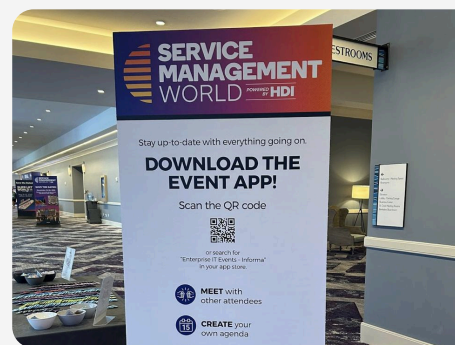
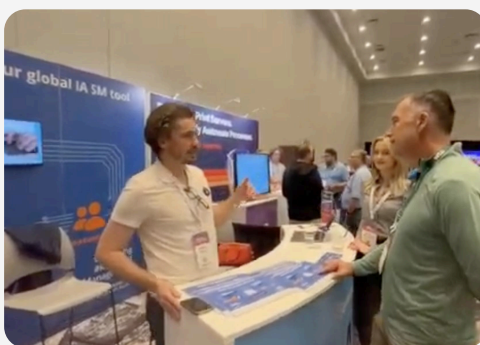
As part of our strategy for growth, Teclib' is focusing on strengthening GLPI's presence in the American market. We are committed to expanding our reach by providing localized support, forging new partnerships, and increasing visibility within the region.

This growth initiative will enhance GLPI's accessibility to a broader audience, helping businesses in North America streamline their IT management processes.

Our first step was participating in the unforgettable Service Management World event in Orlando, Florida. There, we showcased GLPI to potential leads and American partners. This event marked a key opportunity to expand our network and introduce GLPI to a new audience.

 **To learn more about our presence at the event, check out our blog article for additional details!**

<https://glpi-project.org/teclib-presents-glpi-at-smworld/>



We're excited to share a significant milestone for GLPI Cloud! 🌐 Our services are now hosted on servers in the United States, with new deployment options available on both the East and West Coasts. This expansion, powered by our trusted partner OVH Cloud, will bring faster, more reliable services to our users and clients, offering greater flexibility and performance.

To find out more: <https://glpi-project.org/glpi-cloud-server-in-usa/>

Stay tuned for more updates as we continue to build a stronger presence in the U.S. market!



## 8. Resources and Gratitude: Thank you for being part of our journey!

### Useful links

GLPI Documentation Administrator

➦ <https://glpi-install.readthedocs.io/en/latest/>

GLPI Documentation User

➦ <https://glpi-user-documentation.readthedocs.io/fr/latest/>

GLPI Documentation Developer

➦ <https://glpi-developer-documentation.readthedocs.io/en/master/>

GLPI Documentation Agent

➦ <https://glpi-agent.readthedocs.io/en/1.11/>

GLPI Documentation Plugin

➦ <https://glpi-plugins.readthedocs.io/en/latest/>

FAQ

➦ <https://faq.teclib.com/>

Contribute to GLPI

➦ <https://glpi-project.org/resources/>

Our social media

➦ [https://linktr.ee/GLPI\\_PROJECT](https://linktr.ee/GLPI_PROJECT)

### Thanks everyone!

Thank you to all our users, partners, and the community for your invaluable contributions! Let's continue to grow GLPI together. Are you ready to discover GLPI 11? 🔥

Start your 45-day free trial of GLPI Network Cloud today and experience the power of seamless IT management! <https://myaccount.glpi-network.cloud/register.php>

## Visit our websites



[www.teclib.com](http://www.teclib.com)



[www.glpi-network.cloud](http://www.glpi-network.cloud)



[www.glpi-project.org](http://www.glpi-project.org)

## Follow us



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<https://www.youtube.com/@glpi-network>



<https://www.facebook.com/glpiproject>



[https://twitter.com/GLPI\\_PROJECT](https://twitter.com/GLPI_PROJECT)



<https://t.me/glpiofficial>



<https://www.reddit.com/r/glpi/>



<https://github.com/glpi-project>



[https://linktr.ee/GLPI\\_PROJECT](https://linktr.ee/GLPI_PROJECT)

