

Discover GLPI!

Quick guide.



In this brochure you will find a short list of main GLPI features. You can test all features on **GLPI Network Cloud** platform: <https://www.glpi-network.cloud/>



Helpdesk	CMDB	Project Management	Financial Management	User management	Customize GLPI
Incident management	Native inventory	Kanban	Budget management	LDAP	Select color palette
Request management	Inventory (agentless)	GANTT	Suppliers management	Oauth SSO application (Amazon/Azure/Facebook/Github/Gitlab/Google/Open ID connect)	Select language
Problem management	Impact analysis	Tasks tracking	Contact management	Entities	Select page layout
Change management	License management	Linked documents	Contract management	Access & restrictions (rules)	Add your logo
SLA management	Software management	Linked assets	License management	Self-service mode	Install plugins from Marketplace
Recurrent tickets	Rack management	Impact analysis	Linked tickets	*Control user without knowing the password ("Impersonate")	API rest
Canned responses	Linked tickets	Knowledge Base			
Ticket templates	Linked problems	Team management			
Linked projects	Linked requests				
Linked budget	Linked changes				
Linked assets	Linked incidents				
Linked tickets	Linked documents				
Approvals (via email)	Asset lifecycle				
Knowledge Base	Financial and administrative information				
Tasks for tickets	Warranty information				

Helpdesk	CMDB	Project Management	Financial Management	User management	Customize GLPI
Customer satisfaction survey	Domains				
Dashboard	Antiviruses				
Reports	Dashboard				
Forms	Reports				
Self-service	*Create custom items (GenericObject plugin)				
Notifications	Automatic actions				
Track time					
Automatic actions					