2023

GLPI ANNUAL REPORT

NEW RELEASES, PLUGINS, FEATURES AND MORE!
GLPI CELEBRATES 20 YEARS!

GLPI, or "Gestionnaire Libre de Parc Informatique" (Free Management of Computer Inventory), celebrates two decades of remarkable growth and impact in the realm of IT asset management.

SINCE 2003

Founded in 2003 by Jean-Mathieu Doléans, Julien Dombre and Bazile Lebeau, GLPI emerged as an open-source solution to address the challenges of efficiently managing and tracking IT resources within organizations.

Over the years, GLPI has continued to be actively developed by its community of users and contributors.

IN JULY 2015

The INDEPNET team handed over the maintenance of GLPI to Teclib (official announcement archive), and so Teclib became the official editor of GLPI which helped to produce regular updates and bug fixes to ensure the software remains an open-source GPL project, secure and up-to-date with the latest technologies.
In recent years, GLPI has expanded its offerings beyond its traditional on-premises software with the introduction of GLPI Network Cloud, a cloud-based version of the software.

**LAUNCHED IN 2020**

GLPI Network Cloud is designed to provide organizations with a modern and flexible IT asset management and service desk solution that can be accessed from anywhere, at any time, with the added benefits of cloud computing.

**20TH ANNIVERSARY**

GLPI stands as a testament to the power of open-source collaboration and the enduring need for effective IT asset management solutions in an ever-evolving technological landscape.

[https://glpi-project.org/glpi-20-years/](https://glpi-project.org/glpi-20-years/)  
*Click to open the link*
GLPI has succeeded in robust collaborations that extend its reach and support to diverse regions.

GLPI has experienced remarkable growth, welcoming 1,751,093 new users who have embraced its open-source capabilities for efficient IT asset management.

The on-premise version of GLPI has been downloaded 406,842 times, attesting to its popularity and the trust placed in its functionalities by organizations seeking effective IT solutions.

GLPI continues with its Cloud offer (GLPI Network Cloud) which resulted in the creation of over 16,580 new cloud instances.
NEW PLUGINS

We are excited to introduce new plugins, aiming to broaden GLPI functionality and cater to diverse user needs. These additions are anticipated to optimize IT management workflows.

Keep an eye out for these upcoming developments that may redefine how users work with GLPI.

**GLPI Agent**

The GLPI Agent is a generic management agent. It can perform a certain number of tasks, according to its own execution plan, or on behalf of a GLPI server acting as a control point. It introduces new features and a new protocol to communicate directly with a GLPI server and its native inventory feature.

**GLPI AGENT FOR ANDROID**

It features a complete inventory of your devices: both hardware and software information are collected. You get the data about processor, memory, drives, sensors, etc. and also the list and description of installed applications (apk).

[Short URL](https://shorturl.at/zVXY8)

*Download the latest version*

[Blog post](https://glpi-project.org/glpi-agent-for-android-2/)

*Blog post*
Translate plugin

The Translate plugin for GLPI is a handy tool designed to enhance multilingual communication within your GLPI. Leveraging DeepL’s translation technology, this plugin provides a simple and effective solution for translating elements in the ticket timeline, fostering seamless collaboration within international teams.

Whether you’re managing projects with teams scattered worldwide or simply aiming to facilitate communication with users in different languages, the Translate plugin streamlines the translation process within your GLPI instance.

SCIM PLUGIN

This plugin enables the provisioning of users and groups from an external identity provider using the SCIM protocol.

Power DNS

Utilize the GLPI interface to import and manage domains/records to and from PowerDNS. This process involves leveraging the PowerDNS API to retrieve and insert these entities into the corresponding GLPI tables. Upon the plugin’s initial installation and configuration completion, all domains and records from PowerDNS are imported into GLPI.

Subsequently, a GLPI crontask ensures the ongoing synchronization of these entities. Furthermore, any actions performed on GLPI, such as deletions or updates of related objects, will be mirrored on the PowerDNS side. This includes changes to domains, records, and other relevant updates.
Unread

The Unread plugin monitors all changes to assistance objects made when you are offline in GLPI. Upon your return, a bell icon enables you to review any missed updates.

Additionally, in a timeline view, there is now a horizontal line indicating the last time you viewed the item and the starting point for new answers.

https://plugins.glpi-project.org/#/plugin/unread

*Click to open the link

CENTREON*

Access your Centreon instance by utilizing its API to retrieve information about hosts and services that correspond to computers in your GLPI inventory.

Additionally, you have the capability to perform maintenance actions directly through the GLPI interface.

*Coming soon
Real user reviews are crucial for shaping the perception and success of GLPI in the community. These testimonials offer practical insights into the platform's benefits and usability, influencing potential users. Positive reviews build trust and reliability, contributing to the growth of the GLPI community.

OMNICOM, ABOUT GLPI IMPLEMENTATION PROJECT:

“The project was about to design and implement a Service Desk tool for managing the IT services for the City of Košice and other 12 organizations belonging under the City of Košice. It was also tightly connected with the introduction of 10 ITSM processes. The main result is increased ability of IT teams to provide better IT services for all employees of the city and related organizations. GLPI also allows them to automate some activities and enable professional management of IT services in accordance with ITIL best practice”
“The ITSM tool procurement selected the GLPI application by Teclib. It is an open-source solution. We required a robust system with support from a local Teclib partner that would ensure that one team could provide assistance from one location. The contested tool meets all our expectations and is open to further adaptations and changes.”

- **FINAL CUSTOMER, CITY OF KOŠICE.**

https://shorturl.at/vEQT2
*Check success story.

“What I was looking for is an all-in-one tool, a Swiss army knife where everything is consolidated, and within this all-in-one tool, beyond the usual ticketing system. What I wanted was to be able to do an inventory and remote deployment of applications. In a nutshell, save time on tasks where I don’t add value to focus on other areas, such as our website, ensuring its technical administration and providing training for its content.”

- **BELLOIR THIERRY,**

**USER SUPPORT MANAGER AND IT AND TELECOM ASSET MANAGER AT ICMUB / CNRS**

https://shorturl.at/IPUX8
*read success story*
“What I particularly appreciate about GLPI is its flexibility. The tool easily adapts to our organization, and I am convinced that it can just as easily adapt to other structures. This flexibility of GLPI is what impresses me the most. Every time we have sought to evolve or expand the tool's scope, GLPI has responded in a very interesting way.”

- GAILLARD HERVÉ
LOCAL IT SUPPORT ADMINISTRATOR AT CNAF
"All of this has taken a significant operational burden off us, saving us a lot of time and making us more efficient. Thanks to this, we also have an inventory of monitors, hard drives, installed applications, and, for example, we can plan the purchase of components that we want to upgrade and anticipate buying larger capacity hard drives. Additionally, we have batches of equipment of the same model and want to expand them systematically”

- JAVIER SANSALONI
TALENS
AYUNTAMIENTO DE BURRIANA.

"GLPI is 100% free open source software, with professional support options and GLPI Network Cloud platform available. Its versatility makes it suitable not only for IT departments but also for various roles in companies and public institutions. With GLPI, everything is connected, from suppliers and contracts to assets and contacts. My message to future users is to give GLPI a try. Explore its capabilities and see how it can benefit your organization. It is a flexible and powerful solution that can make IT management more efficient and accessible”

- SŁAWOMIR SZMULIK
IT DEPARTMENT MANAGER

https://shorturl.at/agjrZ
*read success story
“It adapts to any business model; several non-IT units of the Tribunal are enabling GLPI for work, putting the staff in there to use it, allowing the opening of negotiations and the design of their workflow and enabling the extraction of important management information, service statistics, and response times.

It serves as a facilitator for knowledge management, a knowledge base. So, one of the coolest features of GLPI is precisely its flexibility; it is not only suitable for IT businesses but for any business where you can design an automated workflow”

- THALLES TORCHI
JUDICIAL TECHNICIAN
AT TRIBUNAL REGIONAL
ELEITORAL DE MATO GROSSO DO SUL

https://glpi-project.org/pt-br/caso-de-sucesso-tribunal-regional-eleitoral-de-mato-grosso-do-sul/
*read success story
Official partners are crucial for GLPI's success, providing vital support, expertise, and services. They offer tailored solutions, assist with implementation, and ensure ongoing maintenance. This collaboration boosts GLPI's credibility, making it a reliable choice for organizations seeking effective IT asset management.

PARTNERS’ DAY October 2023

The GLPI Partner's Day 2023, hosted on October 27th in Paris, united over 60 partner representatives from 18 countries. The agenda featured a welcoming address and an opening presentation by CEO Pascal Aubry, explaining Teclib's vision and the importance of the open-source business model.

Various team members, including the sales team and channel managers, were introduced. The day included presentations on GLPI's success cases, partner offerings, website traffic data, and a GLPI roadmap.

The event marked a memorable chapter in Teclib's history, and the company looks forward to future endeavors and the next GLPI Partner's Day.

https://glpi-project.org/glpi-partners-day-2023/
*Click to open the link